### My Standards?

Successful people are not the ones with the HIGHEST GOALS - they are the ones with the HIGHEST STANDARDS.

### **Classroom Standards**

Students do not set class parameters

Class parameters are set by:

The College

The Department

The Instructor



**Pre-class eMails** 

The Lecture / Lab Syllabus

Lab / Lecture Procedures

**Other Documents in Course Information Folders** 

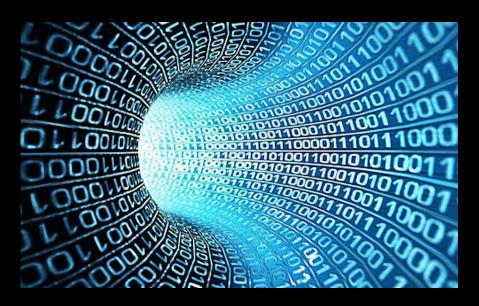
First Day Slide Set

Standards are set to provide the best possible outcome for all students Standards are based on the best, current data available Remote class standards will differ from on-campus classes Standards typically provide more than 80 % A+ B's (~90% on-campus)





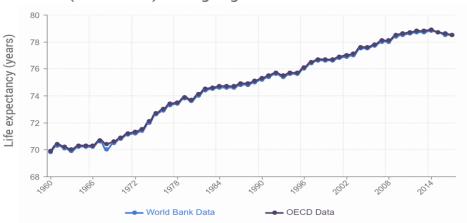
# Concerns expressed by the instructor are based on data ...



### **US Life Expectancy Started Declining in 2014**

### United States life expectancy at birth

(1960-2017) Average age for male and female



Source: OECD / World Bank Data

The Simply Insurance

### Live long and prosper Life expectancy at birth in selected rich countries, years US South Korea **Others** Men Women 90 85 75 70 65 65 FORECAST FORECAST 60 60 30 1970 Source: "Future life expectancy in 35 industrialised countries", by M. Ezzati et al. The Lancet, February 2017

Similar Countries Ra	nked by Life Expectancy
Country Name	2021 Life Expectancy
Hong Kong	85.03
<u>Japan</u>	84.79
Macao	84.42
Switzerland	83.97
Singapore	83.80
Spain	83.74
<u>Italy</u>	83.71
Australia	83.64
Channel Islands	83.30
Iceland	83.22
South Korea	83.21
Israel	83.19
Sweden	83.03
France	82.86
<u>Malta</u>	82.75
Canada	82.66
Norway	82.64
Ireland	82.51
New Zealand	82.50
Netherlands	82.49
Greece	82.47
Luxembourg	82.47
Portugal	82.29
Finland	82.14
Belgium	81.86
Austria	81.77
Germany	81.57
Slovenia	81.54
United Kingdom	81.52
Cyprus	81.21
<u>Denmark</u>	81.11
<u>Taiwan</u>	80.70
Qatar	80.45
Chile	80.43
Puerto Rico	80.35
Guam	80.35
Barbados	79.39
Curacao	79.10
United States	78.99
Poland	78.95
Estonia	78.89
D	70.76

78.76

### Gallop World Poll 2020 – Happiest Nations

- 1. Finland
- 2. Iceland
- 3. Denmark
- 4. Switzerland
- 5. Netherlands
- 6. Sweden
- 7. Germany
- 8. Norway
- 9. New Zealand
- 10. Austria
- 11. Israel
- 12. Australia
- 13. Ireland
- 14. United States
- 15. Canada
- 16. Czech Republic
- 17. Belgium
- 18. United Kingdom
- 19. China
- 20. France



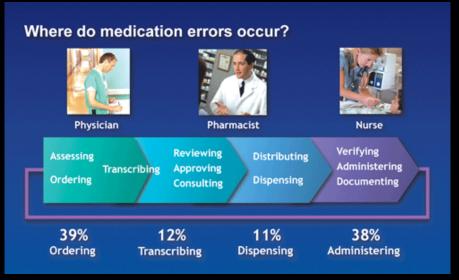












Improper Measurements / Calculations Can Cost Lives

1990: ~ 98,000 deaths from hospital errors

2016: > 440,000 deaths from hospital errors

Third Leading Cause of deaths in the US

~ 1.7 million non-fatal injuries

Not reading / following procedures can be lethal

### **Polo Vaccine Disaster**

Polio (infantile paralysis) was once a major crippling disease The success of the vaccine was a major US triumph Superb example of a cooperative nation ending a major illness



40,000 children severely ill 51 children paralyzed 5 children killed

The vaccine was supposed to be prepared using killed virus One batch (120,000 doses) mistakenly used live virus Preparation skipped the virus killing step



15 million doses lost: Employees mixed wrong ingredients \$ 150 million loss



Hubble Space Telescope: Mirror surface shape Curve Off by 1.3 mm (Billions \$ to repair)



Mars Orbiter:
One group in km/sec
Another group in mi/hr
Orbiter Crashed:
\$125 million for the orbiter



French Rail System
2000 trains too wide for
1300 Stations



Warship VASA
Builders used different length measures
Sank 20 minutes into maiden voyage



Laufenberg Bridge across Rhine Swiss-German Measured sea level from different point 54 cm height difference when they met



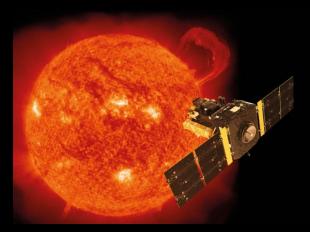


Spain's S-80 Sub (2003)
Misplaced decimal in specifications
770 tons too heavy
Added length to compensate for too heavy
Result: too long to fit naval base
1 billion Euro total cost / per sub
More than twice original cost

Disney Japan Space Mountain Error in length conversion Wrong axle size Cars derailed 1 dead, 10 injured



Sochi Biathon Track 40 m too short



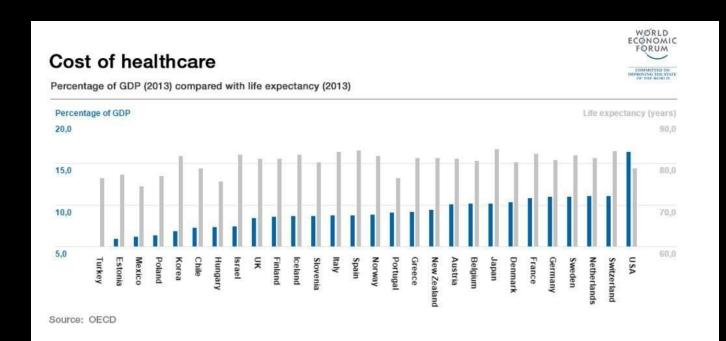
**SOHO** satellite lost communications Improper Metric to English conversions

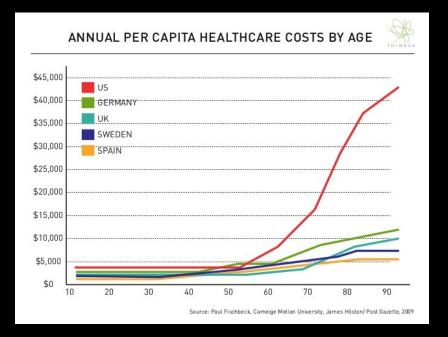


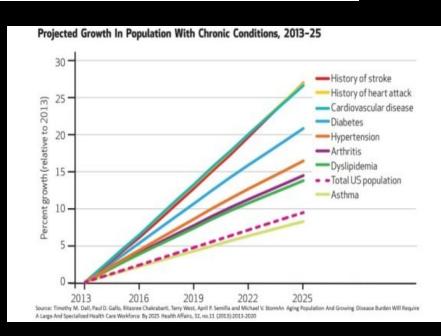
**Amsterdam Subsidies to the poor Sent out € 188 million instead of 18.8** 



Gimli Glider
Ran out of fuel @ 40,000 feet
Wrong units for fuel calculation







### America's Infrastructure Report Card

2017 IIII as	truct	ure Grades	
→ AVIATION	D	A. PARKS AND RECREATIO	м <b>Џ D</b> +
BRIDGES	C+	PORTS	<b>†</b> C+
DAMS	D	A RAIL	<b>†</b> B
DRINKING WATER	D	II ROADS	D
▼ ENERGY	D+	schools	↑ D+
HAZARDOUS WASTE	↑ D+	solid waste	♣ C+
INLAND WATERWAYS	<b>†</b> D	TRANSIT	<b>↓</b> D-
LEVEES	<b>†</b> D	₩ASTEWATER	↑ D+

2017 Infractructure Crades



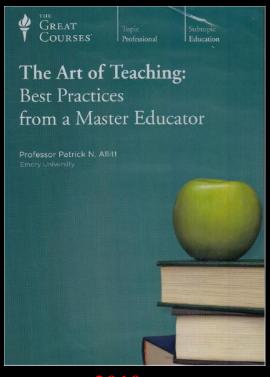
### **International Math Performance 2018**



United States =  $31^{st}$  place

https://data.oecd.org/pisa/mathematics-performance-pisa.htm

### **Comments From A Master Educator**



American education is dysfunctional and it won't be fixed until we face the facts

No correlation between money spent and the quality of education ... it depends primarily on student motivation

Information / facts change rapidly, so students need to be able to find information, process it and then examine it critically.

2010



### From Pew Research: 2017

FEBRUARY 15, 2017

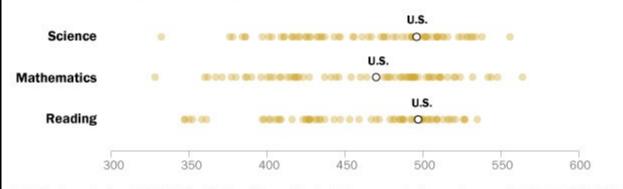


### U.S. students' academic achievement still lags that of their peers in many other countries

BY DREW DESILVER

### Internationally, U.S. stands in middle of pack on science, math, reading scores

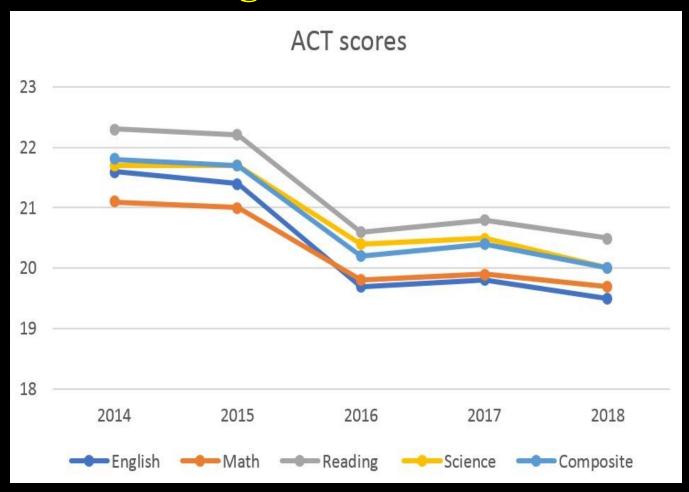
Average scores of 15-year-olds taking the 2015 Program for International Student Assessment



Note: Scale ranges from 0-1,000. Results from China not included because only four provinces participated in PISA 2015. Source: OECD, PISA 2015

PEW RESEARCH CENTER

### Michigan ACT Scores





80% MI High School Students Can't pass college entrance exams

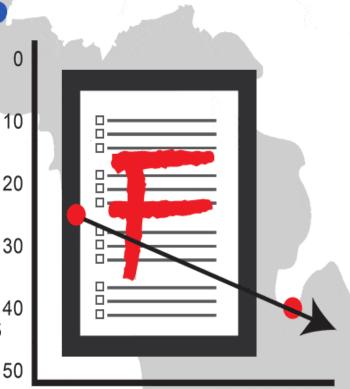
### **MICHIGAN RANKS**

24<sup>TH</sup>
IN PER PUPIL
K-12 FUNDING

**AND 42ND** 

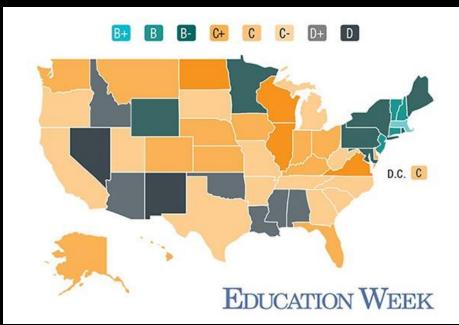
### IN EDUCATION

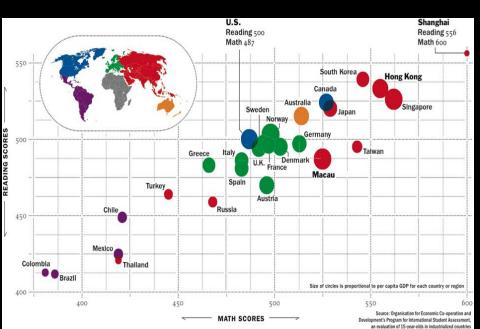
Investing in our public schools now will lead to increased 5 prosperity in the future.



2003 RANKING 2018 RANKING

garnetlewisforstatesenate.com





### PISA 2018: The Top Rated Countries

\*\* Beijing, Shanghai, Jiangsu and Zhejiang

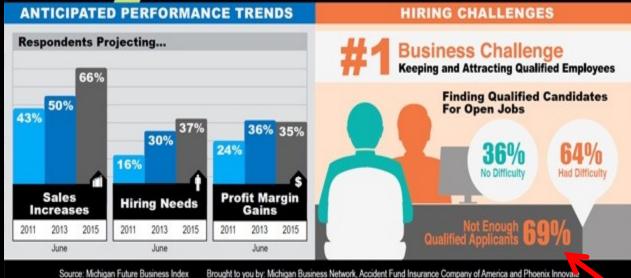
#StatistaCharts Source: OECD

Sum of mean science, reading and mathematics scores from the OECD PISA Results 2018\*



statista 🗸

# **MFBI June 2015**



Rank State	Balance (\$ in billions)	Borrowers (millions)
1 California	\$120.0	3.7
2 Texas	\$92.5	3.1
3 Florida	\$78.9	2.3
4 New York	\$78.4	2.3
5 Georgia	\$54.0	1.5
6 Pennsylvania	\$53.7	1.7
7 Ohio	\$53.5	1.7
8 Illinois	\$52.4	1.6
9 Michigan	\$44.1	1.4
10 North Carolina	\$38.2	1.1

656,100

Source: Michigan Future Business Index

Michiganders owe more than \$20,000 in student loans

47%

of borrowers in Michigan owe more than \$20,000 44%

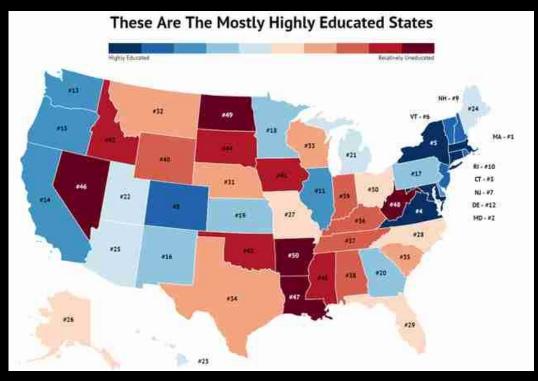
of borrowers in Michigan are over the age of 35

# Amazon Requested Proposals for its second world HQ Anticipated ~50,000 new jobs; \$ Billions in investment



Concept: New HQ2 in Arlington, VA

Detroit 's proposal (2017) was not in the top 20 Amazon's rejection of Detroit based on: Lack of mass transit system Lack of an educated work force



### From Carl Sagan, The Demon-Haunted World (1996):

Electronics industry: 80% of applicants can't do 5<sup>th</sup> grade arithemetic

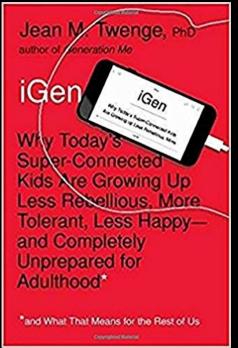
US losing \$ 40 billion / year 'cause workers can't read, write, count or think US Adults:

- 63 % unaware than dinosaurs died before first humans
- 75 % unaware that antibiotics do not kill viruses
- 57 % unaware that electrons smaller than atoms
- 50% unaware that earth goes around the sun

Asian students ahead of US students in every subject tested

Overall Rank*	Country/Economy	Mathematics Score	Reading Score	Science Score
1st	Shanghai (China)	613	570	580
2nd	Singapore	573	542	551
3rd	Hong Kong	561	545	555
4th	Taiwan	560	523	523
5th	South Korea	554	536	538
12th	Finland	519	524	545
26th	United Kingdom	494	499	514
36th	United States	481	498	497
61st	Jordan	386	399	409
62nd	Colombia	376	403	399
63rd	Qatar	376	388	384
64th	Indonesia	375	396	382
65th	Peru	368	384	373





### LIVING IN THE AGE

"Chronicles the obsession that many Americans have with, well, themselves ... thinking themselves entitled to things they haven't earned it puts them at a terrible disadvantage in a global marketplace that is, all the time, getting more competitive,"—San Francisco Chronicle

### The Narcissism *Epidemic*

author of GENERATION ME
and W. KEITH CAMPBELL, PH.D.
WITH A NEW FOREWORD BY THE AUTHORS

JEAN M. TWENGE, PH.D.

### **Cell Phones and Behavior**

Summary of behavioral changes in the iGen generation from an investigator that has studied teen behavior for more than 3 decades

Strong correlation between negative behaviors / affects and cell phone / social media use.

### Rise of Narcissism

### It's all about ME

The United States is currently suffering from an epidemic of narcissism. Merriam-Webster's dictionary defines an epidemic as an affliction "affecting ... a disproportionately large number of individuals within a population," and narcissism more than fits the bill. In data from 37,000 college students, narcissistic personality traits rose just as fast as obesity from the 1980s to the present, with the shift especially pronounced for women.



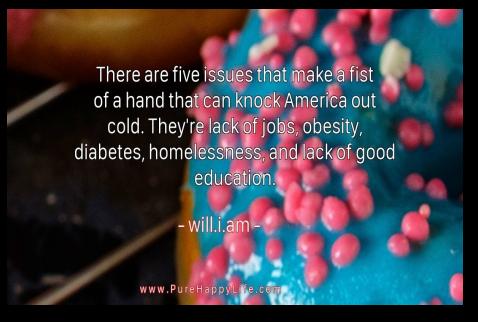
66

One of the major problems facing the fresh graduates is their insufficient understanding of basic concepts.

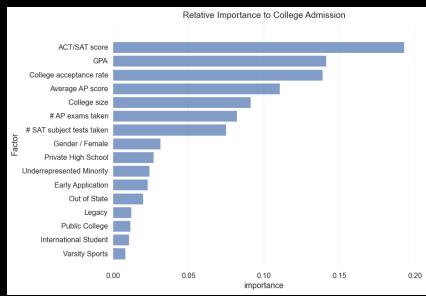
The lack of in-depth understanding of technical information, lack of client-handling skills and insufficient knowledge across domains are the major skill gaps in the area.

- Siddarth Bharwani, Vice President, Jetking Infotrain Limited

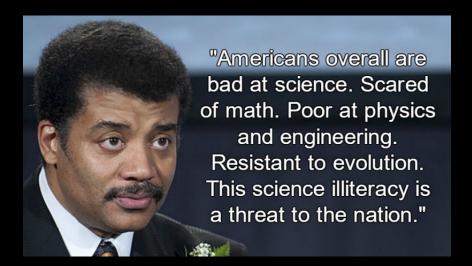


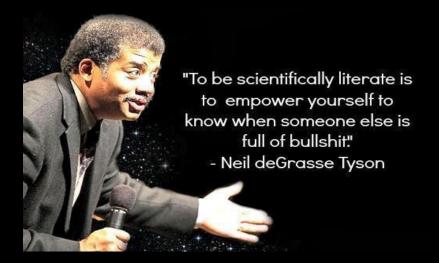


# Average U.S. SAT Scores by Year Math Score Reading Score 520 515 510 500 495 490 1996 '97 '98 '99 '00 '01 '02 '03 '04 '05 '06 '07 '08 '09 '10 '11 '12 '13 '14 '15 2016 Thought Co. Source: research.collegeboard.org/programs/sat/data



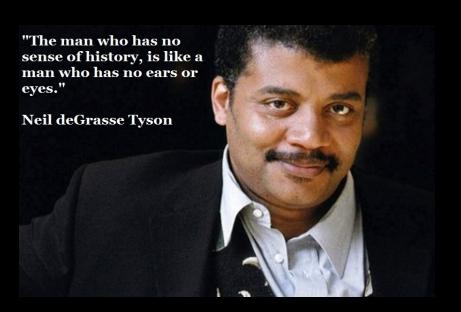
### Neil deGrasse Tyson (Science educator extraordinaire):





"The good thing about science is that it's true whether or not you believe in it"







The lack of education and lack of skills don't hurt the unemployed, they hurt America and American business, making us less competitive in the global market.

Robert Stempel —

AZ QUOTES

MILLIONS of high school students lack access to the basic, fundamental courses in math and science necessary for success in college and career.

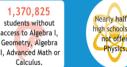


high school students do not have access to

1,549,273 students without access to Biology. Chemistry or Physics.



Source: Boston College







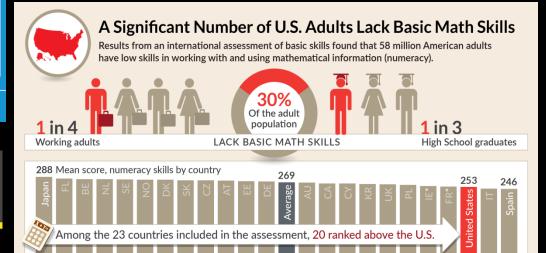


Source: ExcelinEd analysis of US Department of Education 2015-16 Civil Rights Data

10 CEOs Answer The Question, "What Is The Most Underrated Skill **Most Employees Lack?"** 

1. The ability to write well. I am horrified, and have been for years, at the extent to which college graduates are apparently unable to write a clear, grammatically correct sentence. - David S. Rose

### Sleep deprivation in pupils taking maths and science tests, aged 9-10 United States New Zealand Saudi Arabia Kuwait Australia Turkey England Chile Ireland Finland Average 46.5% Malta Japan Slovakia Azerbaijan Kazakhstan Percentage of pupils in class where learning suffers from lack of sleep, according to teachers, out of 50 countries

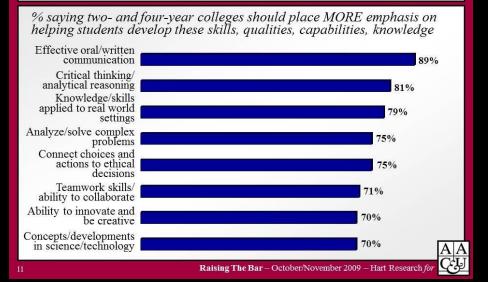


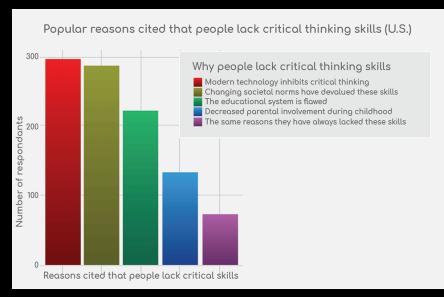
\*Although Ireland and France have higher average scores than the U.S., their scores are not significantly different from the U.S. Average

Source: The Programme for the International Assessment of Adult Competencies (PIAAC) assessment, 2012

Thinkstock

### Employers' Top Priorities For Student Learning Outcomes In College







Courtesy of the National Association of Colleges and Employers



# The Impact of AI and Automation on Job Displacement

47
percent
of the U.S. labor
force has the potential
to be automated

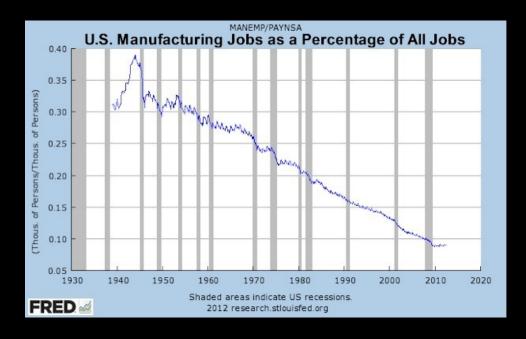


according to a study done by Oxford University

which is about 73,302,140 out of 155,962,000 U.S. jobs.



each person represents 10 million workers





Potential number of displaced jobs due to automation by 2030\*





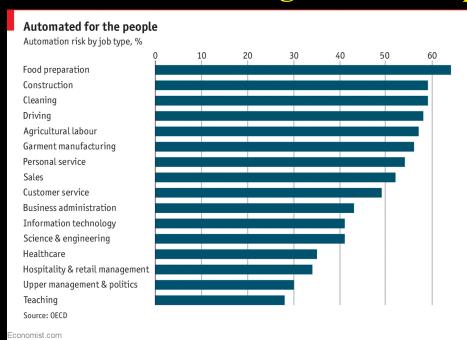
\* Rapid automation scenario.



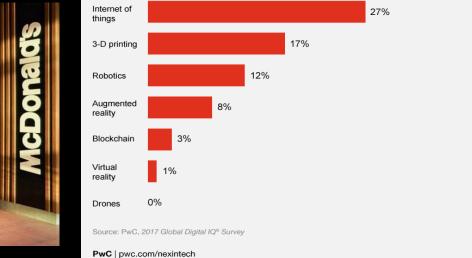
### AI will change human employment opportunities

Artificial

intelligence









Healthcare execs rate AI as most disruptive tech in industry

31%

### Clerks replaced by self-serve kiosks

### AI is changing human food employment opportunities











### **AI Robot Cars replacing Human Drivers**

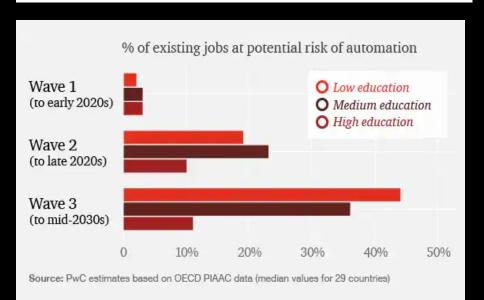




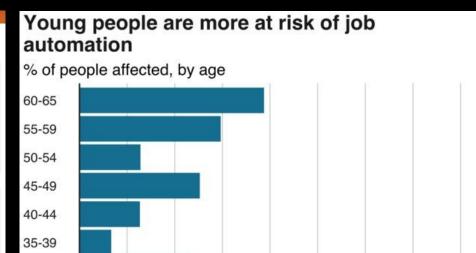




### Impact of Automation on Services Jobs – Likely Scenario **Impact** Low Skilled Services Jobs Low skilled jobs falling by 30% ■ Medium Skilled Services Jobs Medium skilled jobs increasing by High Skilled Services Jobs Services and BPO Employees (Millions) High skilled jobs increasing by 56% 16 Total jobs falling by 9% 12 8.8 6.1 Outlook Low skilled jobs phasing out to automation through RPA/ **Autonomics** Starting to affect medium skills as 5.2 cognitive computing augments 4.8 4 these skills Increasing demand for high skilled positions involving creative problem 2.7 1.7 solving, analytics and critical 0 thinking 2015 2021 G H f S



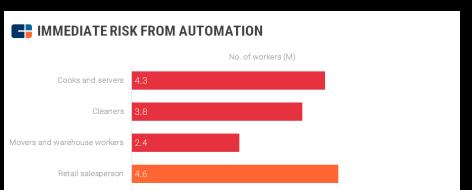
© 2016 HfS Research



30-34

25-29

20-24



■ High ■ Medium ■ Low

Source: Office for National Statistics. Data for England in 2017

Truck drivers

Construction laborers

Nurses and health aides

10

12

14

16%

BBC

**CBINSIGHTS** 

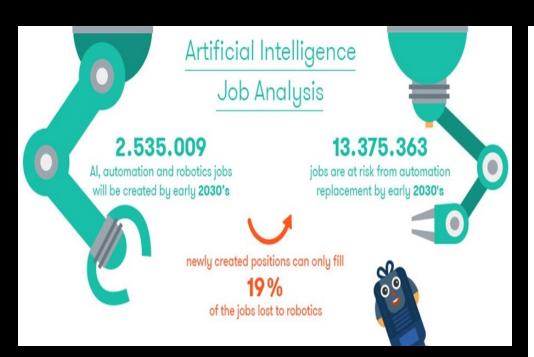
## Covid-19 Testing – Egypt-2021



**From CNN – April 27, 2021** 

### Grace – First Android Nurse





### **AUTOMATION IN THE NEWS** THE ASSOCIATED PRESS WILL USE AUTOMATED WRITING TO COVER THE MORE THAN 100,000 LEGAL ROLES TO **BECOME AUTOMATED** MINOR LEAGUES Poynter. June 30, 2016 March 15, 2016 FINANCIAL YOUR NEXT JOB INTERVIEW COULD BE THE FUTURE OF FINANCE: MORE WITH A RECRUITER BOT DATA, FEWER PEOPLE Institutional Investor aw tech May 16, 2017 May 2, 2017 AUTOMATION, AI, AND THE FUTURE OF AUDIT AND COMPLIANCE COMPLIANCE WEEK

### Top 10 skills

### 2020

- Complex Problem Solving
- Critical Thinking
- Creativity
- People Management
- Coordinating with Others
- Emotional Intelligence
- Judgment and Decision Making
- Service Orientation
- Negotiation
- Cognitive Flexibility

### in 2015

- Complex Problem Solving
- Coordinating with Others
- People Management
- Critical Thinking
- Negotiation
- Quality Control
- Service Orientation
- Judgment and Decision Making
- **Active Listening**
- Creativity





Source: Future of Jobs Report, World Economic Forum



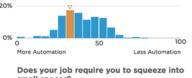
Bookkeepers have a

97.6%

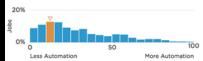
chance of being automated

How do we know this? Some aspects of a job are easier to automate than others. It all depends on the tasks. Look at the orange bars to see how Bookkeepers compare with other professions...

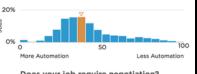
### Do you need to come up with clever solutions?

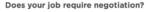


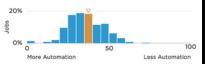
### small spaces?



#### Are you required to personally help others?







### The Realities a Resume Faces in 2018



seconds is the average amount of time recruiters look at a resume



of recruiters reject candidates due to poor grammar or a spelling error



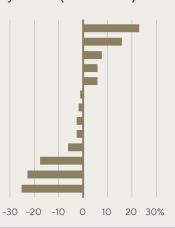
64% of staffing firms use an ATS to screen incoming resumes

**ATS= Automatic Tracking System** 

### How AI will affect the job market

Predicted net job creation by sector (2017-2037)

Health and social work Professional, scientific and technical Information and communication Education Accommodation and food services Administrative and support services Other sectors Wholesale and retail trade Construction Financial and insurance activities Public administration and defence Transportation and storage Manufacturing





**GUILD** 

YOUNG PEOPLE NEED SKILLS AND EXPERIENCE FOR JOBS OF THE FUTURE, NOT THE PAST

in jobs that will be radically affected by **AUTOMATION** 







**TRAINING:** of students are being trained in jobs that will be radically CHANGED BY AUTOMATION

### **DIGITAL LITERACY:**

### **MORE THAN**

of Australian workers will need to be able to use, configure or build digital systems in the next 2-3 years



Excerpt from The New Work Order, a research report from the Foundation for Young Australians, 2015.





fil tell people that Al is a wave, and it's here now. You are either going to surf that wave or it's going to crash on you. It's not going to be 10 years from now — it's today.

Corporate job openings attract

resumes



Out of these candidates

interviewed



get a job offer



# APPROXIMATELY

### How Robots Find Humans

Companies are increasingly using résumé-filtering software to screen applicants. Here's how it typically works.

APPROXIMATELY

At PNC Financial Services Group, phone interviews are conducted by HR staff or, in some cases, an automated system.



Applicants who pass this stage get an e-mailed assessment test with more questions.

APPROXIMATELY

APPROXIMATELY

1-3

People notice a job posting online.

People begin the application process.

Candidates

complete the

application process.

Applications are reviewed by a hiring

manager.

For instance. if a biotech firm is

hiring a statistician, it may disqualify those who call themselves 'numerical modelers.'

An applicant-tracking system kicks in,

screening résumés

for keywords and

relevant

experience.

Candidates are invited to interview for the opening.

Read about the state of paper résumés and how to avoid the 'black hole.' Plus. join a live chat with Glassdoor's careers expert at

WSJ.com/Careers.

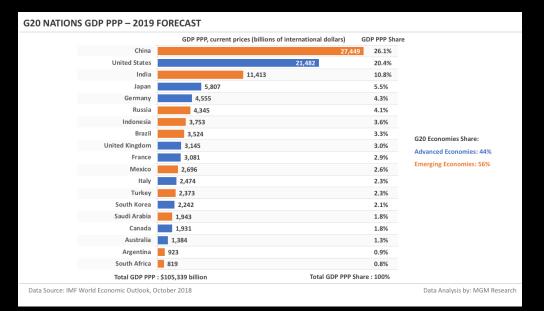
Finalists go through final steps in the qualification process.

> One person is offered the position.

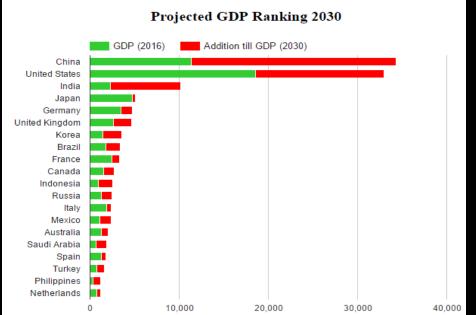


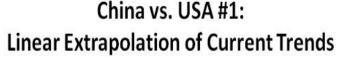
The chosen applicant accepts 80% of the time.

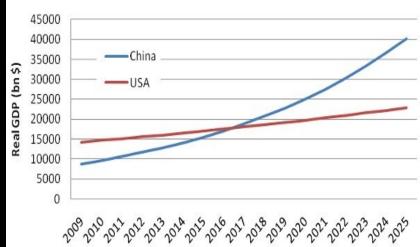
Source: Talent Function Group LLC Graphic by Alberto Cervantes/The Wall Street Journal



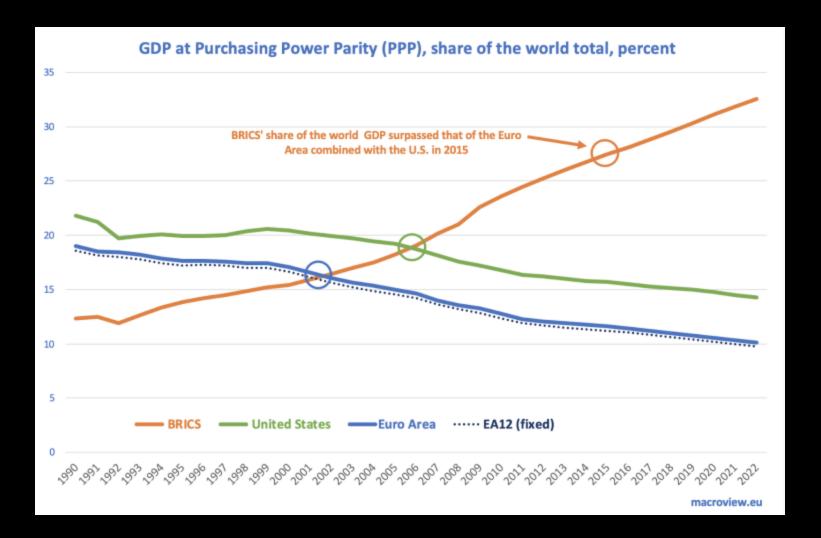








### US Share of World Economy is Declining



BRICS: Brazil, Russia, India, China, and South Africa

### **World Literacy Council (2021)**

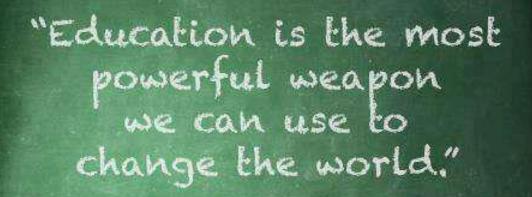
750 million

illiterate people can't read a single word, more than 2 billion people struggle to read and write a sentence. who are involved in criminal activities are functionally illiterate.





Illiteracy has a profound social impact on people each year



- Nelson Mandela

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